



2008 Volunteer Report
Statewide Volunteer Program

2008 Volunteer Report: Quick Stats!

Total number of volunteers
used across the state:

1,472

Number of
Occasional:

840

Number of
On-going:

632

Total number of volunteer coordinators:

2 full-time, 5 part-time

Total number of recorded hours*:

16,636

Value of Volunteer Hours*:

\$277,488.48

2008 Volunteer Report: Statewide Volunteer Program

Dawn Elliott, statewide volunteer coordinator

Occasional volunteers used across the state: 814

By Site & Service:

Beloit Residential, Ames	250
Bremwood Residential, Waverly	112
Davenport/Muscatine Site Support	34
Des Moines flood relief & other	11
Friends of New Parents, DM	7
People Place, Ames	100
Refugee Cooperative Services, DM	300

Committee and board members across the state: 26

Advisory Council, Beloit	10
LSI Board	12
RCS Committee chairs and co-chairs, DM	4

How they were used:

Apartment set-ups, cleaning, organizing donations and donation drives, organizing donation rooms, community center, flood clean-up, making quilts, fund-raising events, holiday parties, family picnics, prayer partners, courtyard clean-up, fund-raising, cooked & served food at events, painting and cleaning, United Way Day of Caring, Blue Sky Day, Gala Ball, Heart Ball committees, councils and boards

Regularly scheduled, on-going volunteers

Use across the state: 620 & 12 interns

By Department, Service & Site:

Ambassadors	241
Ames Site Support	2
Beloit Residential Treatment Facility	87
Bremwood Residential	79
Bremwood Residential intern	1
Capacity Development (VISTA)	2
Dubuque intern	1
Finance intern, DM	1
Friends of New Parents, DM	2
Friends of New Parents, intern	1
FSRP Intern, Waterloo	1
Keeping Families intern, Waterloo	1
Marketing & Communication intern	2
People Place, Ames	10
Refugee Cooperative Services, DM	190
Refugee Cooperative Services intern	2
Refugee Community Services, Muscatine	5
Services For People With Disabilities	1
Waterloo Site Support	1
Waterloo intern	2

How They Were Used:

Youth mentors, community mentors, parent group and program facilitators, childcare assistants, ESL teachers, interns, respite assistant, donation rooms, Boy's & Girl's Scout Leaders, administrative assistants, media relations, play group facilitators, Spiritual Life Assistants, campus escorts, recreation volunteers, tutors and support instructors, class facilitators, Ambassadors, VISTA volunteers, adult mentors, and provider re-certifications

Program Successes and Milestones

- Successful utilization of over 1400 volunteers across the state
- Volunteer hour in-kind donations which exceed \$250,000.00
- Purchase and implementation of volunteer management software
- Successful recruitment of 2 VISTA volunteers for statewide program
- Volunteer Coordinator Support Network (Volunteer CQI Team)
- Job titles and job descriptions standardized and rewritten consistent with COA standards
- All forms, manuals and training plans standardized, updated and rewritten
- All files audited and upgraded to a new personnel file system across the state
- TB Screens for volunteers administered
- New volunteer program- Refugee Community Services in Muscatine
- Support of local volunteer programs: Beloit Residential and People Place in Ames; Refugee Community Services and Friends of New Parents in Des Moines; Bremwood Residential in Waverly
- New volunteer & intern positions in services, sites and departments that had not previously used volunteers
- New volunteer policies implemented: LSI Staff as Volunteers
- Presented at the Regional Lutheran Disaster Response Conference
- LSI represented at numerous job and volunteer fairs held at businesses, churches and colleges across the state
- 3 volunteer recognition events held across the state

Volunteer Accomplishments

- 2 Ames volunteers recognized for 15 and 12 years of service to LSI
- 7 Volunteers awarded the Iowa Governor's Volunteer Award
- 1 volunteer won a Family Fun Magazine competition about how she and her family volunteered together in the Circle of Friends program (RCS) and was featured in their October issue and awarded \$1000.00 to donate to COF

Volunteer Opportunities Posted on our LSI web-site:

Beloit Recreation

- Day Camp Crew
- Girl/Boy Scout Leader
- Recreation Teacher

Beloit Residential

- Church Host Mentor
- Community Mentor
- Donation Room Organizer
- Youth Mentor
- Youth Tutor

Blue Sky Day

- Volunteer

Bremwood Operations

- Automobile Detailer
- Campus Escort
- Donation Organizer
- Heart Ball Volunteer
- Poverty Simulation Volunteer

Bremwood Residential

- Americorps Activity Volunteer
- Community Mentor
- Spiritual Life Assistant
- Youth Group Leader
- Youth Mentor
- Youth Tutor

Disaster Response

- Case Advocacy

Friends of New Parents

- Activity Planner
- Group Facilitator
- Set Up Crew

Interns

- Child Welfare
- Early Childhood
- Finance
- FSRP
- Keeping Line
- Marketing & Communications
- Refugee Program
- Respite Services
- Social Work
- Spiritual Life

Muscatine Refugee

- Adult Mentor
- Adult Tutor
- Car Care Teacher
- Computer Class Volunteer
- Computer Lab Volunteer
- Event Committee
- Fundraising Committee
- Home Repair Teacher
- Youth Tutor Mentors

Occasional

- Event volunteer
- Project volunteer
- Group volunteer

People Place

- Call-A-Thon Assistant
- Childcare Assistant
- Parent Group Facilitator
- Program Facilitator

Refugee In-Kind donations

- Pick-up Assistant
- Donation Specialist

Refugee New Arrivals

- Airport Welcome Team
- Apartment Set-up Crew
- Burmese Translator
- Bus Trainer
- Karen Translator

Refugee Councils

- At Large Members
- Committee Chairs

Refugee Circle of Friends

- COF Associate

Refugee Com. Center

- Childcare Assistant
- ESL Teacher
- Life Skills Teacher
- Youth Tutor

SFPD

- Respite Assistant

Statewide Program

- VISTA

Support Positions

- Administrative Assistant
- Facility Custodian
- Facility Groundskeeper
- Facility Maintenance
- Front Desk Receptionist